



Provider Support Resources

For provider support questions pertaining to the Mail Handlers Benefit Plan (MHBP) business, please refer to the following contact and support information available below:

- For Directprovider.com issues, please call Net Support at 1-866-629-3975
- For Mail Handlers Customer Service questions call 1-800-410-7778
- For problems with Coventry claim file and data issues, call Front-End Operations (FEO) at 302-283-6570 or email EDIclaims@cvty.com.
- For claim issues using an Emdeon product, call Batch Help Desk @ 1-800-845-6592