



# Utah Network Selection

Generally, if you're retired and have Medicare Parts A and/or B as your primary coverage, it's not necessary to select a Network provider.

However, you will not receive Network-level benefits for any services that Medicare does not cover when you choose a Non-Network provider.

## Your Relationship with Your Provider is Important

We understand the importance of having confidence in your health care provider. You've built a trusting relationship and you want to keep it. But, did you know that you can also save money by using a Network provider? That's why **MHBP UT subscribers will be able to make a medical provider network selection** that is right for you and your family's health and well being. We are offering Utah subscribers, that will apply to dependents as well, two (2) provider networks to choose from - **the Utah Standard Network – Choice POS II (“Standard”)** or **the Utah Connected Network - Choice POS II (“Connected”)**. If you do not select a network during open enrollment, and submit your completed form by Friday, December 21<sup>st</sup> (for existing MHBP members) or February 1, 2019 for new MHBP members, your network will be the Standard, our default network, for the benefit year.

## Utah Network choices are:

The **Standard Network – Choice POS II** HCA/MountainStar; Steward Healthcare (formerly IASIS); Intermountain Primary Children's Hospital and all rural IHC facilities and supporting providers; and all University of Utah facilities and supporting providers;

The **Connected Network – Choice POS II** includes HCA/MountainStar; all Intermountain Healthcare (IHC) facilities and providers; and University of Utah Neuropsychiatric Institute; University of Utah Department of Pediatrics and University of Utah Department of Dermatology.

To find out if your provider already participates in the Network:

- Search our electronic directory after 1/1/2019 at <https://www.aetna.com/dsepublic/#/mhbp>; or
- Call us at 800-410-7778 to speak with a customer service representative

## It's Easy to make Your Network Selection

All you need to do is complete the form on the next page and click *SUBMIT* on or before Friday December 21, 2018 11:59 PM ET (for existing MHBP members); and February 1, 2019 for new MHBP members.

Thank you and once again should you have any questions; please don't hesitate to call us at 800-410-7778 for further assistance.

Sincerely,

MHBP



# Utah Network Selection

This form contains interactive fields and should be viewed with Adobe® Acrobat® or Acrobat Reader® software.



**Completion of this form guarantees your Network Selection for the calendar benefit year.**

<b>Utah Subscriber:</b>				
First Name		Middle Initial	Last Name	
Member ID(W#) (If an existing members)			Date of Birth - MM/DD/YYYY (For new members)	
Address				Apt, Unit or Lot number
City	County	State	ZIP Code	Phone
Email				
<b>Utah Network – Choice POS II</b> (Annual Benefit Year) <b>Standard _____ or Connected _____</b>				
Date	Signature			

### Click Submit

Please note that you do not have to select a Utah Network if you want to remain in the Standard – Choice POS II, the default provider network. We will notify you once the process is complete.

If you prefer to mail in the completed form, please submit to **PO Box 300088, Salt Lake City, UT 84130**, or Fax to (801) 954-3103.

Aetna complies with applicable Federal civil rights laws and does not discriminate, exclude or treat people differently based on their race, color, national origin, sex, age, or disability.

Aetna provides free aid/services to people with disabilities and to people who need language assistance.

If you need a qualified interpreter, written information in other formats, translation or other services, call 800-410-7778.

If you believe we have failed to provide these services or otherwise discriminated based on a protected class noted above, you can also file a grievance with the Civil Rights Coordinator by contacting:

Civil Rights Coordinator

P.O. Box 14462, Lexington, KY

40512 800-648-7817, TTY: 711

Fax: 859-425-3379

[CRCoordinator@aetna.com](mailto:CRCoordinator@aetna.com)

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, or at 800-368-1019, 800-537-7697 (TDD).

Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies, including Aetna Life Insurance Company, Coventry Health Care plans and their affiliates (Aetna).

(TTY: 711)

To access language services at no cost to you, call 800-410-7778.

Para acceder a los servicios de idiomas sin costo, llame al 800-410-7778. (Spanish)

如欲使用免費語言服務，請致電 800-410-7778。 (Chinese)

Afin d'accéder aux services langagiers sans frais, composez le 800-410-7778. (French)

Para ma-access ang mga serbisyo sa wika nang wala kayong babayaran, tumawag sa 800-410-7778. (Tagalog)

Um auf für Sie kostenlose Sprachdienstleistungen zuzugreifen, rufen Sie 800-410-7778 an. (German)

*T'áá ni nizaad k'ehji bee níká a'doowol doo búq̄h ilínígóó kojì' hólne'* 800-410-7778. (Navajo)

للحصول على الخدمات اللغوية دون أي تكلفة، الرجاء الاتصال على الرقم 800-410-7778. (Arabic)

Pou jwenn sèvis lang gratis, rele 800-410-7778. (French Creole-Haitian)

Per accedere ai servizi linguistici, senza alcun costo per lei, chiami il numero 800-410-7778. (Italian)

言語サービスを無料でご利用いただくには、800-410-7778 までお電話ください。 (Japanese)

무료 언어 서비스를 이용하려면 800-410-7778 번으로 전화해 주십시오. (Korean)

برای دسترسی به خدمات زبان به طور رایگان، با شماره 800-410-7778 تماس بگیرید. (Persian-Farsi)

Aby uzyskać dostęp do bezpłatnych usług językowych proszę zadzwonoć 800-410-7778. (Polish)

Para acessar os serviços de idiomas sem custo para você, ligue para 800-410-7778. (Portuguese)

Для того чтобы бесплатно получить помощь переводчика, позвоните по телефону 800-410-7778. (Russian)

Nếu quý vị muốn sử dụng miễn phí các dịch vụ ngôn ngữ, hãy gọi tới số 800-410-7778. (Vietnamese)